#### 2007/08 BVPI data

This spreadsheet contains the final 2007/08 BVPI results for English councils.

The data is separated into sheets by service area.

The full list of BVPIs applicable to 2007/08 reporting year can be accessed in the 07 08 BVPI's sheet

### **Quartile statistics**

Quartile statistics (where appropriate) appear at the bottom of each indicator for all councils and for each council type. **The quartiles have been calculated using SPSS**.

The quartiles are presented with the best performance being in the top quartile

(i.e. where polarity is high best performance is above the top quartile and where polarity is low best performance is below than the top quartile) Polarity is indicated as H = High, L = Low or N/A = Not Applicable e.g.'s

BV 9 - Council tax collection has High Polarity and the top quartile for all England is 98.5

This means the top 25% of councils have performance of 98.5 or more.

BV 12 - Sickness absence has Low Polarity and the top quartile for all England is 8.3

This means the top 25% performing councils have average sickness absence of 8.3 days or less.

### **Symbols**

# indicates that no data was received.

# Please note the following;

BV 78a and 78b	These data are not included as they are subject to final consistency checking by the Audit Commission. This spreadsheet will
	be re-published as soon as these data are finalised.
BV 198	Deleted from the collection of 2007/08 BVPI Returns
BV 76a	Deleted from the collection of 2007/08 BVPI Returns
BV 164	Deleted from the collection of 2007/08 BVPI Returns
BV 183a	Deleted from the collection of 2007/08 BVPI Returns
BV 203	Deleted from the collection of 2007/08 BVPI Returns
BV 214	Deleted from the collection of 2007/08 BVPI Returns
BV 200c	Deleted from the collection of 2007/08 BVPI Returns
BV 219a	Deleted from the collection of 2007/08 BVPI Returns
BV 219c	Deleted from the collection of 2007/08 BVPI Returns
BV 220	This data is not yet available for publication.
BV 226	Quartiles have not been applied as per guidance to authorities re broad estimates being used.

<sup>\*</sup> next to a result indicates the data was qualified as a result of audit.

BV 225 Quartiles have not been applied as authorities had difficulties collecting the data.

BV 156 Quartiles have not been applied as different versions of Document M have been used.

# Social Care BVPI's 49, 50, 53, 54, 56, 161, 162, 163, 195, 196, 197 and 201

All BVPI's that are also PAF indicators for Adults' and Children's Social Care are published by CSCI and Ofsted respectively;

Click here to access children's PAF data

Click here to access adults' PAF data

# Contacting the PI-Team with a query

For any enquiries about this publication please use our online enquiry form:

http://www.audit-commission.gov.uk/performance/ni-contact.asp

# **APPENDIX 4**

# BVPIs reported in 2007/08 with Comparison to 2006/07 results

# Note 1

		Тор	On or above the top quartile
	Quartile Rule	2nd	Below top quartile and on or above median
		3rd	Below median and on or above bottom quartile
		Bottom	Below Bottom quartile

Note 2
Text in shaded boxes indicates that perforance has worsened between 2006/07 and 2007/08

# Table 1: COMMUNITY & CUSTOMER SERVICES

BVPI	BVPI Description	2007/	08 COMPARI	SONS	SCDC ACTUALS		
DVFI	BVFI Description	TOP	MEDIAN	BOTTOM	06/07	07/08	Quartile
2a	Equality Standard for Local Government - Levels 1 to 5	N/A	N/A	N/A	0	1	N/A
2b	Duty to Promote Race Equality - Checklist score	84%	74%	58%	42%	53%	4
126	Domestic burglaries per 1000 household	4.6	6.7	9.2	6.3	7	3
127a	Violent Crime per 1000 population	10.5	13.7	17.3	6.4	6.4	1
127b	Robberies per 1000 population	0.2	0.3	0.6	0.1	0.3	2
128	Vehicle crimes per 1000 population	5.5	7.2	9.4	7.4	7.2	2
225	% assessment of effectiveness of actions against Domestic Violence	N/A	N/A	N/A	81.8%	81.8%	N/A
226a	Advice and Guidance Services: Expenditure by external orgs	N/A	N/A	N/A	£85,630	£87,930	N/A
226b	% funds for advice/guidance to groups with CLS Quality Mark	N/A	N/A	N/A	100%	100%	N/A
226c	Amount spent on advice and Guidance Services: Direct Provision	N/A	N/A	N/A	£248,160	£251,270	N/A

Table 2: CHIEF EXECUTIVE

BVPI	BVPI Description	2007/	2007/08 COMPARISONS			SCDC ACTUALS		
DVFI	BVI i Description	TOP	MEDIAN	BOTTOM	06/07	07/08	Quartile	
11a	Top 5% earners: women	35.3%	27.9%	19.9%	33.3%	29.6%	2	
11b	Top 5% earner: minority ethnic communities	3.6%	0%	0%	3.7%	3.9%	1	
11c	Top 5% earners: with a disability	6.4%	3.3%	0%	7.4%	3.9%	2	
12	Working days lost due to sickness absence	8.4	9.3	10.6	11.1	10.2	3	
14	% of early retirements	0%	0.3%	0.8%	0%	0%	1	
15	% of ill health retirements	0%	0.2%	0.4%	0.2%	0%	1	
16a	% of employees with a disability	5.2%	3.8%	2.6%	7.7%	3.2%	3	
17a	Ethnic minority community staff as a % of total workforce.	3.2%	1.7%	0.9%	4.8%	3.7%	1	
174	Racial incidents, involving staff, per 100,000 population	N/A	N/A	N/A	1.44	1.47	N/A	
175	Racial incidents, involving staff, with further action	100%	100%	100%	100%	100%	1	

Table 3: PLANNING

BVPI	BVPI Description	2007/08 COMPARISONS			SCDC ACTUALS		
DVFI	BVI i Description	TOP	MEDIAN	BOTTOM	06/07	07/08	Quartile
106	% New homes built on previously developed land	93.1%	79.6%	61.1%	37%	38.9%	4
109a	% Major planning applications processed in 13 weeks (NI157a)	81.6%	71.9%	62.9%	84.7%	77.9%	2
109b	% Minor planning applications processed in 8 weeks (NI157b)	84%	77.3%	70.8%	69.3%	73.1%	3
109c	% 'Other' planning applications processed in 8 weeks (NI157c)	92.1%	88.8%	84.3%	84.4%	88%	3
170a	Visits to/usage of museums per 1000 population	971	429	134	99	94	4
170b	Visits to museums in person per 1000 population	518	220	86.5	89	86	4
170c	Visits to museums & galleries by pupils in organised groups	3931.5	1747	402	1377	1020	3
219b	% Conservation Areas with up-to-date Character Appraisals	48.3	22	8.1	17	19	3
200a	Plan Making - Development Plan submitted on time	N/A	N/A	N/A	Yes	Yes	N/A
200b	Plan Making - Milestones achieved	N/A	N/A	N/A	Yes	Yes	N/A
204	% Planning Appeals allowed	25.9%	31.1%	38.6%	33%	36.9%	3
205	'Quality of Planning Services' Checklist score	100%	94.4%	93%	90%	100%	1

Table 4: FINANCE

BVPI	BVPI Description	2007/	2007/08 COMPARISONS			SCDC ACTUALS		
DVFI	BVFI Description	TOP	MEDIAN	BOTTOM	06/07	07/08	Quartile	
8	% of invoices paid on time	97.6%	96.2%	94.2%	96%	96.6%	2	
9	% of Council Tax collected	98.6%	98.3%	97.6%	98.8%	99.1%	1	
10	% of non-domestic rates collected	99.4%	99.1%	98.6%	99.6%	99.8%	1	
66a	% rent collected	99%	98.4%	97.5%	97.8%	98.4%	2	
66b	Rent collection and arrears recovery: 7 weeks arrears	3.3%	4.6%	6%	4.9%	3.5%	2	
66c	% tenants served with Notices Seeking Possession	14%	24.3%	32.7%	13.6%	26.6%	3	
66d	Rent collection and arrears recovery: % tenants evicted	0.1%	0.3%	0.4%	0%	0%	1	
76b	Number of HB investigators per 1000 cases	N/A	N/A	N/A	0.17	0.16	N/A	
76c	Number of HB investigations per 1000 cases	N/A	N/A	N/A	25.3	21.5	N/A	
76d	Number of HB prosecutions and sanctions per 1000 cases	N/A	N/A	N/A	8.2	8.4	N/A	
78a	Speed of processing new claim to HB/CTB - Days	*	*	*	30.2	20.1	*	
78b	Speed of processing changes of circumstances to HB/CTB - Days	*	*	*	10.3	8.5	*	
79a	% Accuracy of calculations for HB/CTB claims	99.2%	98.6%	97.5%	97.6%	98.4%	3	
79b(i)	HB overpayments recovered as % of HB deemed recoverable	83.5%	74.3%	64.3%	80.8%	72.9%	3	
79b(ii)	HB overpayments recovered as % HB overpayment debt outstanding	37.5%	32.2%	27%	37.9%	34%	2	
79b(iii)	HB overpayments written off as % of the total amount of HB debt	N/A	N/A	N/A	5.1%	6.2%	N/A	
156	% Buildings accessible to people with a disability	N/A	N/A	N/A	100%	100%	N/A	

Table 5: AFFORDABLE HOMES

BVPI	BVPI Description	2007/08 COMPARISONS	SONS	SCDC ACTUALS			
	BALI Description	TOP	MEDIAN	воттом	06/07	07/08	Quartile
63	Energy Efficiency - Average SAP Rating	72.8%	69%	66%	64%	67%	3
183b	Length of stay in temporary accommodation – Hostel - weeks	0	1.1	13.8	34.9	26.8	4
184a	% Non-decent Local Authority Dwellings	7%	15%	30%	4%	24%	3
184b	Non-decent Local Authority Dwellings - % change in year	38.3%	18.1%	0.1%	-5.4%	38%	2
202	Number of Rough Sleepers	0	1	3	2	0	1
212	Average time to re-let Local Authority housing - Days	24	29	39	46	43	4
213	Number of households (per 1,000) prevented from homelessness	5	3	2	New 07/08	3	2

Table 6: ENVIRONMENTAL HEALTH

BVPI	BVPI Description	2007/	08 COMPAR	ISONS	SCDC ACTUALS			
DVFI	BVFI Description	TOP	MEDIAN	BOTTOM	06/07	07/08	Quartile	
64	Number of private sector dwellings returned into occupation	53	24	6	5	3	4	
82a(i)	% household waste recycled	26.9%	22.6%	19.0%	18.2%	18.7%	4	
82a(ii)	Tonnage of household waste recycled	11194	8844	6514	10930	11107	2	
82b(i)	% household waste composted	19.8%	12.1%	5.8%	32.7%	34.5%	1	
82b(ii)	Tonnage of household waste composted	8279	4673	1855	19610	20503	1	
84a	Household Waste: kilograms collected	373	401.3	433	436.6	438.8	4	
84b	Household Waste Collection: % change	-3.8%	-2%	-0.2%	0.6%	0.5%	4	
86	Cost of household waste collection per household	£44.50	£51.00	£57.70	£50.50	£47.31	2	
91a	Kerbside Collection of Recyclables: one recyclable	100%	99.3%	97.5%	100%	100%	1	
91b	Kerbside Collection of Recyclables: two recyclables	100%	99.2%	97.2%	100%	100%	1	
166a	Environmental health checklist of best practice	100%	100%	90%	97%	97%	3	
199a	Local street and environmental cleanliness – Litter (NI195a)	6	9	12	24	24	4	
199b	Local street and environmental cleanliness – Graffiti (NI195c)	0	1	3	6	6	4	
199c	Local street and environmental cleanliness - Fly-post (NI195d)	0	0	1	5	5	4	
199d	Local street and environmental cleanliness - Fly-tipping (NI196)	1	2	3	3	2	2	
216a	Contaminated Land - Number of sites in area	N/A	N/A	N/A	531	555	N/A	
216b	Contaminated Land - sites with sufficient information	11	4	2	8.5	10	2	
217	Pollution Control Improvements completed on time	100%	100%	93%	100%	100%	1	
218a	Abandoned Vehicles - Investigation within 24 hours	100%	96%	85.6%	91%	95%	3	
218b	Abandoned Vehicles – Removal within 24 hours	100%	90.5%	76.5%	75%	80%	3	